



About Us

The Physicians Exchange Service, formerly known as The Medical Society Exchange, is the new and improved professional answering service.

The Exchange is/has:

- HIPAA compliant
- 24-hour live answering
- Discounted services for IMS members
- Computer verification of all calls
- Highly-trained and professional
- Two year record retention
- Calls answered promptly

How can your practice benefit from our services?

We understand, as healthcare providers, you are busy with your practice and do not always have time to manage phone calls in your office. We are here to assist with this task and ensure your patients will be taken care of in a timely and caring manner.

When our services started as the Medical Society Exchange many years ago it was solely designed to meet the needs of physicians. Now, as the Physician Exchange Service, we are available to take care of many healthcare professionals. These include, but are not limited to, dentists, chiropractors, labs, pharmacies, and solo, small or large practices.

Our live answering service can accommodate patient calls during lunch, before and after office hours, as well as weekends and holidays. We are HIPAA compliant and a secure answering service. Our operators are highly-trained and will treat your patients with respect. Whether the calls are urgent or routine, we have the experience to manage and properly route the call per your specific instruction.

Contact Us 317-631-3466 • info@physiciansexchangeservice.com

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